

# COGCC Form 18

(Populated from Complaint Intake Tool)

Note: Please provide as much detail related to location and issue as possible. Without enough detail, the COGCC will not be able to process or investigate the complaint and, therefore, the COGCC will have no choice but to discard the complaint.

File a written complaint via e-mail instead. -- [Email OGCC Complaint](#)

**Document Number**

402887233

**Unique ID**

402887233

## COMPLAINT INFORMATION



**Date of Complaint**

12/04/2021

**\* Indicates a Required Field**

**Type of Complaint \***

Select all that apply

- |  |  |
|--|--|
| <input type="checkbox"/> Air Quality/ Odor                     | <input type="checkbox"/> Dust  |
| <input type="checkbox"/> Ground Water/ Water Well              | <input type="checkbox"/> Lighting  |
| <input type="checkbox"/> Noise                                 | <input checked="" type="checkbox"/> Property Damage  |
| <input type="checkbox"/> Royalties Payment/ Missing Production | <input type="checkbox"/> Spills/ Soil Contamination  |
| <input type="checkbox"/> Traffic                               | <input type="checkbox"/> Waste Management/ Dumping   |
| <input type="checkbox"/> Notice Letters                        | <input checked="" type="checkbox"/> Other <input type="text" value="Fuel company delivered contaminate fuel"/> |

**Incident County \***

Weld County

**Connection to Incident \***

Select all that apply

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Land Owner      | <input type="checkbox"/> Royalty Owner     |
| <input type="checkbox"/> Nearby Resident            | <input type="checkbox"/> Observed Incident |
| <input type="checkbox"/> Other <input type="text"/> |  |

**Will you provide your personal information for this complaint? \***

- Yes  No

**Your First Name \***

Christopher

**Your Last Name \***

Wimmer

**Your Address \***

992 S 4th Ave Ste 100426, Suite 100 426

**Your City \***

BRIGHTON

**Your State**

CO

**Your Zip Code \***

Maximum of 10 digits. Example 80202

80601

**Email Address \***

Enter a valid email address in this field to receive a confirmation e-mail and copy of your Complaint form.

chrisdieselservice@gmail.com

**Your Phone Number**

Used only to follow up. Please enter phone number in this format: (Example) 123-456-7890

303-588-2843

**Alternate Phone Number**

Used only to follow up. Please enter phone number in this format: (Example) 123-456-7890

720-940-7757

**DESCRIPTION OF COMPLAINT**

(Please be as specific as possible)

**Location of Concern \***

Please provide as much detail as possible. It is important to narrow down the location.

25498 CR 6 Keenesburg CO 80643

**Detailed description of the issue(s) \* (?)**

Please provide as much detail as possible. It is important to narrow down the issue(s).

From Nov 2, 2020 to Sept 1, 2021 I have been speaking with Ryan Adair - West Direct Oil Company and Sean Butcher - West Direct Oil Company about having diesel and gas stored here on my property since I live out from the city and not near convenient stations. Throughout our conversation, supported by the enclosed emails, I discussed that I wanted a gas storage tank and a diesel storage tank. I was insistent that I wanted a filter installed on both tanks, thus the reason for asking for the specs of the fuel tanks.

My office manager completed the initial application on 8/20/21 and submitted it to Equipment Savers - division of Direct Diesel that leases the tanks. We had to go back 4 times regarding the incorrect address on the tank lease agreement. I had to cancel the initial fuel delivery because the diesel tank I ordered wasn't available and they delivered the incorrect tank, but didn't say anything to me until the Equipment guy was off loading it here at my property. I really didn't like the first diesel tank because the nozzle was exposed and I was concerned about contamination and let both Ryan and Sean know this in an email. They delivered me a different diesel tank a couple of days later. This all took place around 8/28/21.

On 9/08/21 they delivered both fuels to us.

On 09/10/21, I syphoned off 5 gallons each of diesel and gas and put the contents in my gas and diesel containers. I filled 2 cars, an ATV, a truck and a forklift.

On 09/11/21, my office manager was running errands for me and texted 15 minutes later that the check engine light came on. I was out spraying weeds on my ATV and didn't get the text right away. My ATV died on me and when I was headed back to my workbench I looked at my phone and saw the text, I knew then that something was the matter with the fuel. My office manager called me and said that the car went into limp mode and almost died on her twice on the way back to the house. I collected jars from the dishwasher that I had just cleaned and poured out fuel samples from each of the gas and diesel cubes. I ran a test on the gas and it tested for heavy water and contaminants, so heavy it was off any chart I had. After the fuel sat for 20 minutes in a clear jar, it was visible that water and contaminants had separated out from the fuel. The diesel was contaminated with red off road fuel.

On 09/12/21 my office manager and I sat down and constructed an email to both Sean and Ryan to work out a resolution.

On 09/13/21 we sent it out to the both of them. The only response we received was that they were aware of the situation and they were sending out the Equipment Savers person and their manager. When the two of them arrived, they didn't even speak to me and the sample they took was the size of a small pill bottle. A short time later Ryan called to have the tanks removed off the property, but nothing about they were sorry this happened, nothing about repairing our vehicles, nothing. My office manager told Ryan he could have the

**Is this an ongoing issue(s)? \***

Yes  No

**Do you know who the oil and gas company is? \***

Yes  No

**Oil and Gas Company Name**

Equipment Savers, West Direct Equipment Savers

**Did you contact the oil and gas company? \***

Yes  No

**Oil and Gas Company Contact Name**

Dave Rogers

**Well or Facility Name**

Please provide if known

Equipment Savers 1380 Zuni St Denvr

**Well or Facility Number**

Please provide if known

not sure

## ADDITIONAL INFORMATION



**Are there supporting documents you wish to upload? \***

Yes  No

*Attachments are accepted for informational purposes only. Action by COGCC requires a direct observation by COGCC staff.*

**What is your preferred method for the COGCC to communicate with you throughout the investigation?**

Select all that apply

Phone  E-mail  US Mail

## COGCC - COMPLAINT TEAM

**Complaint Taken By \***

Adamczyk, Megan

**Method Received \***

Online Tool

Letter

Phone

Paper Form

Email

Other

## Assign Complaint Type

Add as many complaints as submitted from the complaint intake form by clicking on the Add Complaint button. You will be required to enter all required fields for each complaint type.

**Complaint Type \***

Property\_Damage

**Is this an OGCC or other State Agency issue? \***

(Routed Outside COGCC)

- OGCC  BLM  CDPHE  Law Enforcement  LGD  Other

OPS

**Laserfiche Username**

This field is only used for the demo of this form. The user listed here is the user that will be assigned the task. Use this username to log into forms and view the assigned task(s).

OGCC\_TEMPFORMS

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Add as many complaints as submitted from the complaint intake form by clicking on the Add Complaint button. You will be required to enter all required fields for each complaint type.

**Complaint Type \***

\_other

**Is this an OGCC or other State Agency issue? \***

(Routed Outside COGCC)

- OGCC  BLM  CDPHE  Law Enforcement  LGD  Other

OPS

**Laserfiche Username**

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