



STATE OF
COLORADO

Complaints - DNR, DNR_COGCC <dnr_cogcc.complaints@state.co.us>

[#1042] COGCC Complaint Received

1 message

COGCC Complaints <dave.kulmann@state.co.us>

Wed, May 31, 2017 at 8:33 PM

Reply-To: ficksurgeon@gmail.com

To: dave.kulmann@state.co.us

COGCC Received your Complaint

Column	Value
Date of Complaint	5/31/2017
Your Name	Jennifer Fick
Your Address	1778 Parkdale Cir N
Your City and State	Erie CO
Your Zip Code	80516
Your Phone (Used only to follow up)	720-308-0224
Location of Concern	I live within 0.5 miles of the Waste Connections site operated by Crestone. My house is situated south and slightly west of the site.
Do you know who the oil and gas company is? If so, please specify and if you contacted them already please indicate that and who you talked with.	Crestone. I gave up contacting them a long time ago because they are not helpful. My husband left them a message yesterday -- but they have not returned his call. (I am not surprised).
Email Address	ficksurgeon@gmail.com
Would you like to answer additional optional questions related to the issues you are experiencing? If so, click the appropriate issue from the below list. If not, click "NO". Then click "Continue".	Air Quality/Odor
Is it happening right now?	, Yes
Are you able to see the potential source?	Yes
Where is your house related to the source?	South

If known, roughly how far away is your house from the source?	0.5 miles
Is it something you see, smell, or both?	Smell
Do you see a flame?	No
If a smell, what does it smell like (If possible to answer)?	paint thinner/gasoline/tar
When did you first notice it?	5/20/2017
Is it happening right now?	, Yes
Air Quality / Odor Additional Comments (The more details the better)	If you are serious about investigating this odor, you will need to respond more quickly -- and come up during the time frame that we are actually experiencing it. The odor is relatively transient (usually present for a few hours at least) and shifts around. When it's bad in Vista Ridge, it's generally fine in Vista Pointe and vice versa.
Detailed description of the issue or issues.	, This evening around 8pm I was out in my backyard and there was no odor in the air. Thinking that we would be safe to take the dog for a walk around the neighborhood, I came inside and told my husband the air was clear so we should go for a walk. We headed out the front door and were immediately hit with the petroleum odor. Today I would describe it as paint thinner/gasoline/tar. It was so strong, we cut our walk short -- we only walked west down our street to the mailbox and back home. The odor seemed to get stronger as we stood more to the west of the Waste Connections site. It seems that slight changes in wind patterns have a huge impact on where the odor is present. Last night when my husband filed a complaint because the odor was so bad at our house from 6pm-10pm (at least -- we went to bed by then), the odor was not present in Vista Ridge (when I stopped by a friend's house).
Have you contacted the Colorado Department of Public Health and Environment (CDPHE) related to this issue?	Yes
If yes to contacting the CDPHE, who did you talk with?	Ally
Type of Complaint (Click all that apply)	Air Quality/Odor
Detailed description of the issue or issues.	, This evening around 8pm I was out in my backyard and there was no odor in the air. Thinking that we would be safe to take the dog for a walk around the neighborhood, I came inside and told my husband the air was clear so we should go for a walk. We headed out the front door and were immediately hit with the petroleum odor. Today I would describe it as paint thinner/gasoline/tar. It was so strong, we cut our walk short -- we only walked west down our street to the mailbox and back home. The odor seemed to get stronger as we stood more to the west of the Waste Connections site. It seems that slight changes in wind patterns have a huge impact on where the odor is present. Last night when my husband filed a complaint because the odor was so bad at our house from 6pm-10pm (at least -- we went to bed by then), the odor was not present in Vista Ridge (when I stopped by a friend's house).
Well or facility name	Waste Connections

and number (If known).	
Have you contacted any other agencies or local governments related to this issue or issues? If so, please provide details.	I've been in touch with the CDPHE.
In addition to air quality, would you like to answer additional optional questions related to another issue you are experiencing? If so, click the appropriate issue from the below list. If not, click "NO". Then click "Continue".	NO -- I JUST WANT TO SUBMIT NOW
What is your preferred method for the COGCC to communicate with you throughout the investigation? (Select all that apply)	Postal Mail, e-mail, Phone
Waste Management Additional Comments (The more details the better)	,,
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